

ENERGY — SMART METERS

1605. Hon Dr Steve Thomas to the parliamentary secretary to the Minister for Energy:

I refer to the smart meters being rolled out across Western Australia, and I ask:

- (a) how can a customer access the actual meter readings instead of simply being given their usage numbers as a part of their bill; and
- (b) are cumulative reading totals kept at all by Synergy?

Hon Matthew Swinbourn replied:

- (a) Synergy customers with an advanced meter can access their meter reading data in 30-minute intervals via its secure online tool MyAccount. Synergy customers can access MyAccount at www.synergy.net.au/myaccount.
- (b) No.